

AISA Website Privacy Statement

1) About this website Privacy Statement

- a) Welcome to www.aisa.org.au (the 'Site'). The Site is owned and operated by Australian Information Security Association (AISA) Limited (ABN 18 171 935 959) ('AISA').
- b) AISA is an Australian-based professional membership association and peak industry body that seeks to facilitate the development of a robust information security sector by building the capacity of professionals in Australia and advancing the cyber security and safety of the Australian public and businesses and governments in Australia.
- c) AISA is a public company limited by guarantee and registered as a charity and not-for-profit. Our Site is provided primarily for information and event hosting purposes.
- d) AISA is committed to maintaining the security of the personal information ('**Personal Information**') that you provide to us. When you share your Personal Information with us, we treat it with care and take our responsibility to protect it seriously.
- e) This Privacy Policy clearly describes our privacy practices and how we collect, hold, use, process, record, store and manage your Personal Information.
- f) We adhere to the Australian Privacy Principles contained in the *Privacy Act 1988* (Cth) the *Privacy Amendment (Notifiable Information Breaches) Act 2017* (NDB) (Australia), and to the extent applicable, the EU General Data Protection Regulation (GDPR).
- g) By using the Site or registering for our events ('**Event**'), you consent to the collection, processing, and management of Personal Information as set out in this Privacy Policy.

2) What personal information is collected

- a) "Personal Information" is information or an opinion that can reasonably identify an individual (s 6(1) of the Privacy Act). This means any information about an identified or identifiable person.
- b) We receive and store Personal Information you provide to us through your use of our Site or when you register to attend an Event.
- c) We may ask you to provide Personal Information such as your name, organization, job title, address, email address, mailing address, telephone number, and payment details.
- d) We may collect additional data from you at other times, including but not limited to, when you provide feedback, when you provide content and data, change your content or email preference, respond to surveys and promotions, or communicate with our customer support through electronic media including by the Internet, phone, text messages, emails, and newsletters.

3) How we collect your personal information

- a) AISA collects Personal Information from you in a variety of ways, including when you interact with us electronically or in person, when you register to attend our Events and when we provide you with access to products and services.
- b) We may also receive Personal Information from third parties in connection with the supply of our

4) How we use your personal information

- a) AISA uses your Personal Information, and you consent to us using your Personal Information to:
 - i) supply you with access to our Events or products and services in accordance with our Terms;
 - ii) provide you with information and updates about our Events;
 - iii) manage your relationship with AISA, and deal with your requests, complaints, and enquiries;
 - iv) communicate with you by a variety of measures including, but not limited to, by telephone, email, SMS, newsletters, or mail;
 - v) sending you service messages about your Event registration, subscription or account sign up;
 - vi) for research, marketing and advertising;
 - vii) manage, research, and develop our Events including through data analytics and research and development;
 - viii) administer our business activities; and
 - ix) to meet legal, regulatory and compliance obligations.
- b) If you choose to withhold your Personal Information, it may not be possible for us to provide you with access to Events or products and services or for you to access certain parts of our products and services and for us to respond to your queries.
- c) You may share your Personal Information with others when you authorize and make something public including on our Site which the public can access or see, for example, when you purchase a listing on our Site (if this option is made available to you) where various types of information about you and your business will be publicly displayed on our Site listings.

5) Disclosure of personal information

We may share your personal information with:

- i) third parties where a permitted general situation or a permitted health situation as described in the Privacy Act 1988 (Cth); and
- ii) sponsors and promotional partners on an "opt-in" basis.

6) Storage and destruction of Information

- i) We use reasonable endeavours to store personal information securely and protect it from unauthorised disclosure. We delete or de-identify all personal information once it ceases to be relevant to the conduct of our business.
- ii) If you are a member and your membership comes to an end, details of your membership will form a part of our corporate records that must be maintained, however other information that we are not required to keep will be de-identified after 5 years.

7) How you can access and correct your personal information

- a) You can see the access and correct any personal information that we hold about you by login on to the AISA website and go to the Edit my Profile page.

8) Complaints about privacy

- a) Please let us know if you have any concerns or complaints about how we have handled your personal information using our contact details below. If we receive a complaint, we will investigate and come back to you as soon as possible.
- b) We aim to complete our investigation within 30 days. We take your privacy seriously and will work with you to address any concerns you have.

9) Disclose of personal information overseas

- a) We do not disclose your personal information to overseas recipients. However, we do allow third parties who are given access to information to use it at any other purpose. They are required to keep it secure and not to disclose to third parties.

10) Changes to this Privacy Policy

- a) This privacy policy is subject to change. If we make any material or substantive changes in the way that we use data, we will post a conspicuous notice of those changes on the sites and in this privacy policy.

11) How to contact us

- a) This Site is operated Australian Information Security Association (ABN 18 171 935 959)
- b) Our principal place of business is at Level 8, 65 York Street, SYDNEY NSW 2000 Australia.
- c) You can contact us:
 - i) by post, using the mailing address given above;
 - ii) using our contact form on the Site, should one be made available to you;
 - iii) by calling us at (02) 8076 6012; or
 - iv) by email at info@aisa.org.au

Date: 30.3.2023